

# Nicholas Joseph Delfico

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## PROGRAMMING LANGUAGES & SKILLS

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- **Programming:** Java (8+ Years), Javascript (8+ Years), HTML/CSS (8+ Years), PHP (8+ Years), MS/SQL, Unix/Linux
- **Skills:** Technical proficiency; leadership; team management; problem-solving; customer service; adaptability; project management; process improvement; strategic planning; vendor management; security and compliance

## WORK EXPERIENCE

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### SepsaMedha

Aug. 2023 – Present

*Field Service Technician*

*New York, NY*

SepsaMedha is a Spanish technology company specializing in equipment for trains, metros and trams.

- As a Field Service Technician at SepsaMedha, I am responsible for maintaining and repairing subway and railroad trains across NYC and the metropolitan region.
  - Member of a seven technician team servicing upwards of five train yards a week.
  - Coordinating with Kawasaki Rail Car, Inc. and Metropolitan Transportation Authority (MTA).
- Conducting routine maintenance, inspections, diagnostic tests and emergency repairs on subway and railroad trains to ensure optimal performance and safety, both with a team and independently when on-call.
- Maintaining daily documentation and reports on all maintenance activities, repairs and inspections.

### Electric Sun Solutions

Feb. 2022 – Aug. 2023

*Lead Tanning Bed Technician*

*Shelton, CT*

- Managed and led a team of five technicians, providing training and conducting on-site service, repairs and installation of equipment and software, demonstrating strong leadership and problem-solving skills.
- Experienced in troubleshooting, equipment inspection and precise repairs, with a technical background and customer-oriented mindset for effectively engaging with clients and presenting solutions.
- Developed excellent communication and presentation skills, essential for collaborating with internal and external teams and driving opportunities in security, networking and IT within the tanning salon industry.

### Daisy Diaz Security Consulting Inc. (DDSC)

Sept. 2021 - Feb. 2022

*Licensed Security Contractor*

*New York, NY*

- Managed security surveillance equipment for NYC Charter Schools and private events, demonstrating proactive problem-solving, meticulous observation skills, and vigilant monitoring to promptly address security concerns and ensure the safety and protection of clients and guests.

### Solar Rig Technologies

Aug. 2020 - Sept. 2021

*Lead Software Developer*

*Carlstadt, NJ*

- Provided complex technical solutions for high-security projects, including designing self-sustained network video recorders for Metro North Railroad and smart PoE switches for the Tennessee Bureau of Investigation, demonstrating expertise in network and IT infrastructure, innovative problem-solving, and the ability to tailor solutions to specific client needs.

## EDUCATION

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### King's College

2013-2017

*Computer Engineering Program*

*New Rochelle, NY*

- IT Helpdesk Support and Cloud Support Internship with the IITS Department
- Commended for assisting with IT deployments of school equipment during the summer and winter breaks
- Member of the Raspberry Pi Club